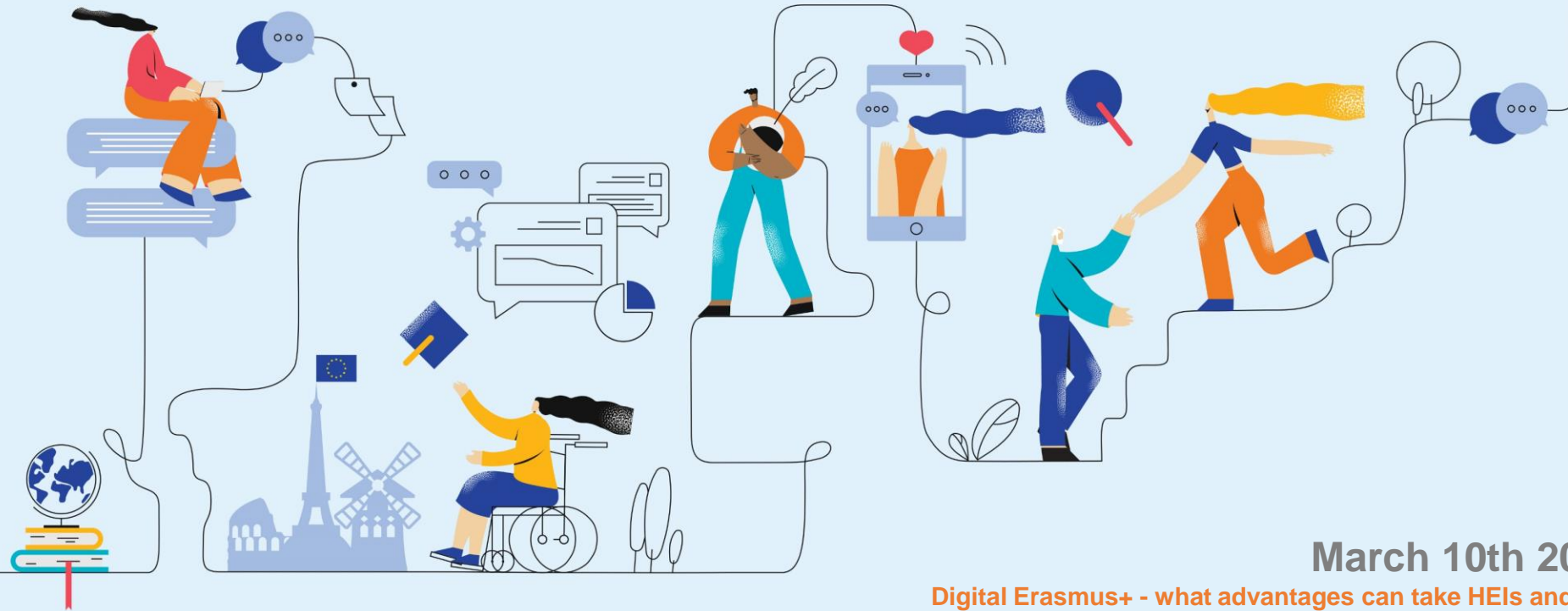


Introducing ESCI in Croatia – main challenges



March 10th 2022, online event

Digital Erasmus+ - what advantages can take HEIs and mobility participants from
European Student Card Initiative (ESCI)?

43 ECHE holders in Croatia

- HEIs relying mostly on MS Office tools to manage outgoing and incoming mobilities (excel tables, google forms...)
- University of Zagreb uses commercial third-party provider MoveOn

Erasmus starts going Digital

- Call 2019 KA1 HE kick-off meeting ([June 2019](#)) with Erasmus+ coordinators
- HEIs generally interested but reluctant, set in their ways
- NA recommendations to start with a small number of students and use OLA and to revise the IIAs by focusing on compatible partners



Test early.



Take
calculated
risks.

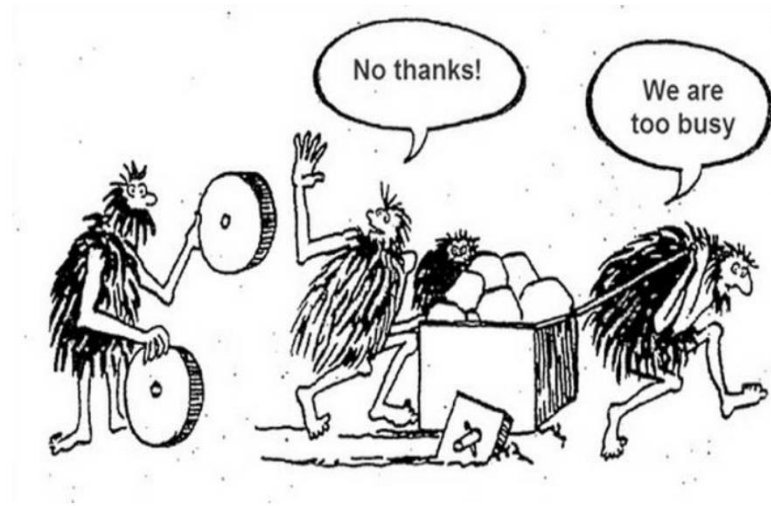


Involve
partners and
students.



Ensure
leadership,
IRO and IT
work in
concert.

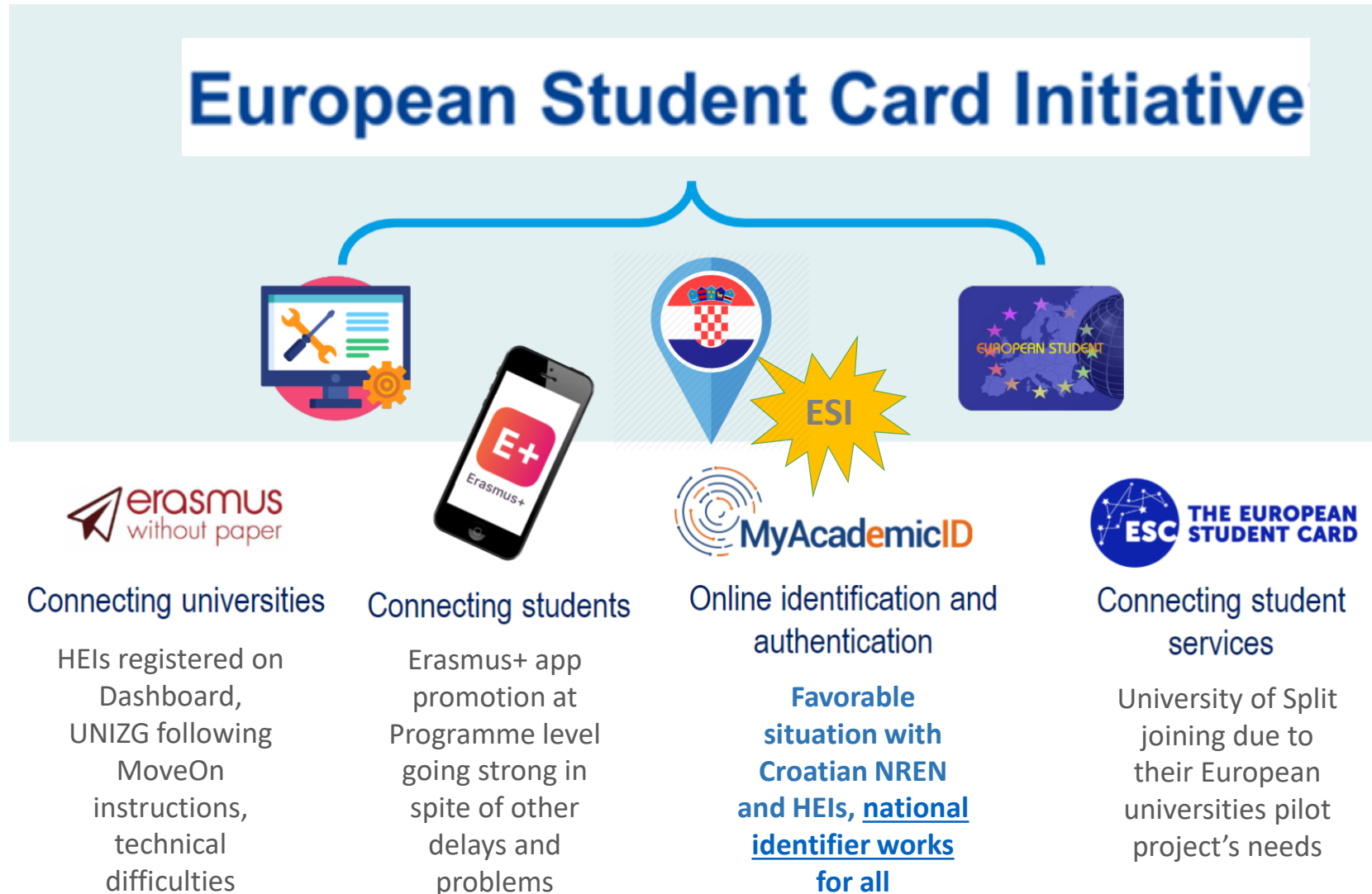
Time for change (digital and cultural)



rethinking and reshaping of internal processes and procedures
vs
the formal requirements of the Programme



European Student Card Initiative



Connecting universities

HEIs registered on Dashboard, UNIZG following MoveOn instructions, technical difficulties

Connecting students

Erasmus+ app promotion at Programme level going strong in spite of other delays and problems

Online identification and authentication

Favorable situation with Croatian NREN and HEIs, national identifier works for all

Connecting student services

University of Split joining due to their European universities pilot project's needs



Unknown International Relations Officer, circa 2013



All International Relation Officers, 2020/2021

- pandemic circumstances
- long funding gap
- Helpdesk unavailability
- Digital Officers have no access to EWP Dashboard (not like MT+)
- HEIs moving at different speed: Dashboard users, third-party software users, HEIs with in-house solution
- various (re)interpretations of soft and hard deadlines
- webinars announcing new functionalities that are not in production yet or available just for a small number of users
- guidelines getting quickly outdated
- coexistence of digital and analogue processes
- trying to avoid double work but ending up in multiple repetitions of the same task
- ...

CHANGE IS INEVITABLE therefore:

- get familiar with **all** the ESCI building blocks but focus first on the ones that are obligatory and have a common deadline
- (r)evaluate your institution's position
- use a table to make note of exceptional situations (for audit trail)



and REMEMBER:

- new tools require reshaping of existing internal procedures and workflows
- when introducing a new system to colleagues think about organisation adjustments, different levels of support might be needed for different departments
- ensure frequent trainings and information dissemination
- design targeted information for partners, colleagues and end users (students, staff)
- plan your institutions IIA renewal process ([what to do, how to do it, when](#)) – detect where errors occur and find solutions with the relevant stakeholders
- results depend on multiple parties taking coordinated action

IT Always
SEEMS
Impossible
UNTIL
IT'S DONE



Digitalisation is not the end goal
the accessibility of Erasmus+ is

Thank you!

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